



Dear Kamehameha Schools Staff and Families,

At Lands' End we care deeply about our employees, customers and communities and want to be sure we keep them healthy and safe during this unprecedented time. We want to inform you that we will be re-opening the Lands' End School Uniform Store located in Honolulu Hawaii on **May 22, 2020**.

Out of an abundance of caution to the communities we serve, we will be assisting families by **appointments only** during this time. For retail stores to open, we must follow the states mandated rules for store re-opening. To follow the rules and regulations we will be implementing the below requirements at the store:

- Per State of Hawaii, everyone will be required to wear a face masks to enter the store
- Limiting store capacity to 4 customers every thirty minutes
- Fitting rooms will be closed during this time
- If you are feeling sick or having symptoms that include fever, cough, or difficulty breathing please re-schedule your appointment
- All persons shall maintain a minimum of six-feet of physical separation from all other persons to the fullest extent possible
- There will be tape on the floor to provide six-foot spacing for employees and customers in checkout line to maintain appropriate distance
- Hand sanitizers accessible for both associates and customers
- At this time, we will only accept credit card payments. We will not be accepting cash payments
- If you have a return, you must make an appointment. At this time, we will be processing returns purchased through the designated Lands' End Kamehameha School website or through the store, directly on the original form of payment or merchandise credit. Any other Lands' End website products will be sent back to Lands' End corporate headquarters for the processing of the return

If you would like to make an appointment to visit our Lands' End Oahu Store to purchase uniform products, you may make an appointment at home or on your mobile device using the sign-up link below. Once our retail location is open, you can call and schedule an appointment by calling our Oahu Store at 808-585-7441.

- Appointment Sign-Up Link: <https://www.signupgenius.com/go/70a0c45a4a72ca5fb6-kamehameha3>

You can still shop with us 24/7 at Landsend.com (www.landsend.com) to purchase your uniform products or call our customer service representatives 24/7 at 1-800-469-2222. To help expediate your order, while ordering on our Landsend.com or through a customer service representative, the Kapalama Campus preferred school number is 900181421.

Taking care of our customers and our community is our primary focus right now and we want to reassure you that all Lands' End retail employees are working hard to create a safe and clean environment for both our associates and customers.

Thank you for your patience and understanding during this extraordinary time.

Sincerely,

The Lands' End School Uniform Team