SERVICE
We make it easy for school families to shop with a custom online store for your school. Also, our award-winning customer service team is available 24/7. Our representatives are trained to answer questions and resolve issues on the first call.

CAPABILITY
We stitch millions of logos every year. So we know how to make your school look good. We’ll accurately reproduce your logo using our selection of over 300 thread colors. The result is a true work of art that displays pride in your school.

QUALITY
We deliver dependable, affordable clothing that’s a cut above many uniform suppliers’ offerings. We start with the finest, most durable and innovative fabrics available and our in-house designers and quality team test every product to ensure it exceeds industry standards.

VALUE
As direct merchants, we control every step in the supply chain from fabric to finished garment, including design and sourcing. This means apparel is made to our specifications while keeping the cost reasonable—with options that fit every budget.

ORDERING INFO
LANDS’ END® HONOLULU STORE OPEN YEAR-ROUND: 1-808-585-7441

Shop online at LANDSEND.COM/FINDYOUERSCHOOL. Click the school tab and enter the Hawai‘i school number: 900181413.

24/7 Customer Service 1-800-469-2222 or visit your local retail location.

Hilo Seasonal Store
Prince Kuhio Plaza
111 East Puainako Street
Suite 450 (tentative)
Hilo, HI 96720

Store Hours Peak:
July 6 – Aug 9
Monday - Friday: 10 AM - 6 PM
Saturday: 10 AM - 6 PM
Sunday: Closed

Store Hours Off Peak:
June 20 – July 5, Aug 11 – Aug 18
Tuesday - Friday: 10 AM - 6 PM
Saturday: 10 AM - 4 PM
Sunday-Monday: Closed

• For accessories & sizing, please see your custom shopping site.
• Please allow 10 to 12 days to receive product ordered online.
• For Back-To-School delivery please shop 30 days prior to the first day of school. Custom order may require 6-8 weeks for delivery.
• School uniform support available by calling 1-800-388-3677.
• Two options for making returns easy:
  – Use the return label that is included with your order.
  – Take it directly to your retail location.

If you’re not satisfied with any item, simply return it to us at any time. Guaranteed. Period.®
Full return policy details at landsend.com.
SETTING UP A NEW SCHOOL ACCOUNT IN 5 EASY STEPS

STEP 1  Go to landsend.com and click on SCHOOL. Click on FIND YOUR SCHOOL toward the top center of the page. (Don’t forget to check your school’s website to see if it has a link to your school’s custom Lands’ End website.)

STEP 2  Enter your 9-digit preferred school number (900181413) and select SEARCH BY NUMBER, or enter your school’s name, location, city and state and select SEARCH BY ADDRESS. Once you locate your child’s school click on SAVE SCHOOL.

STEP 3  Create a Lands’ End account by entering your email address and a password. Click on SCHOOL UNIFORMS on the left side of the screen. You will be taken to a page titled MY STUDENTS.

STEP 4  Select the child for whom you want to shop and click SHOP FOR THIS SCHOOL to begin shopping. If you need to add a child to your Lands’ End profile, click on ADD STUDENT.

Shopping for more than one child? Select the child you wish to shop for by clicking on the child from the top bar. (Clicking on VIEW ALL STUDENTS allows you to edit your child’s name or grade.)

STEP 5  To access your child’s profile in the future, sign into your Personal Shopping Account and click on SCHOOL UNIFORMS under My Account.